

# CANDIDATE COMMITMENT

We have a straightforward approach at Laudale. We enjoy getting to know the people we work with and we care deeply about providing excellent service.

We invest a great deal of time and effort into our candidates because we understand that each individual has different needs and career hopes. So, when you join our talent community, we'll view you as an extension of our brand and treat you like a colleague and **never a commodity**.

That's why we created our Candidate Commitment

## OUR PROMISE TO YOU:

- **We won't contact you about unsuitable roles.** It's our job to match your skills, experience and aspirations with our clients', so we'll never waste your time with roles that completely miss the mark.
- **But we'll be open minded.** At the same time, we won't ignore a good opportunity on your behalf just because it doesn't tick every box. We'll always consult with you, and always before we discuss you with our client.
- **We'll partner with you.** We won't always have a role for you, and you won't always be in the market for one. But we have a long-term approach that is about relationships, not transactions. We'll keep in touch, share our expertise and insight, and be a sounding board throughout your career.
- **We'll be your brand ambassador.** We're here to represent you and we'll always do so with the utmost integrity. The information you share with us will be handled with care and discretion, and we'll have your best interests at heart when we present you to our clients.
- **We'll give you all the information you need.** And we mean all of it. There are advantages and challenges in every role and we'll be candid and transparent. We're thorough when we prepare you to meet our clients, so that you can create a great impression and all parties can make an informed decision.
- **We'll simplify the recruitment process.** We're here to make things as run as smoothly as possible. We'll provide regular updates and a clear and honest view of what's happening at every stage.
- **We're here whenever you need us.** We'll proactively support you along your candidate journey, maintaining regular contact throughout your contract assignment and when we've placed you in your permanent role.



## Talk To Us

**We're keen to hear your thoughts and to ensure we're fulfilling our commitment.**

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